



INDIAN SCHOOL MUSCAT
PO Box: 2470, Ruwi, P.C. 112
Sultanate of Oman



ISM/PRN/014/2022-23

11 April 2022

CIRCULAR TO PARENTS (KG I to STD XII)

(SCHOOL APPROVED TRANSPORT OPERATORS)

Dear Parent,

Greetings from Indian School Muscat!

Thank you for the support extended to the school in the new academic year 2022-23.

We have received lot of concerns regarding the transport operations from few approved transport operators mentioned in our earlier circular.

We have observed serious lapses in the commitment by the approved transport operators in terms of the communication with the parents, pick up and drop of timings and non-availability of the trained assisting staff in the bus.

We had already expressed our concern over these issues mentioned by the parents to these operators and informed about the noncompliance of the undertaking from their end.

The transport operators have confirmed that the issues will be sorted out in a week time and failing which the school will initiate further actions including blacklisting those operators.

We urge the parents to look into the alternate transport provider, if they are not satisfied with these operators or the issues are not sorted out as per their satisfaction.

For any queries or suggestions related to the school approved transport system, parents can send email to transport@ismoman.com.

We request for the support and collaboration from the parents in this regard. Your valuable suggestions and feedback will be actively considered by the school authorities.

With warm regards,

Dr Rajeev Kumar Chauhan
Principal

